

Waggin' Tails Doggie Day Care – Policies and Rules

Waggin' Tails Doggie Day Care implements the following Policies and Rules to provide a safe, healthy, comfortable and fun environment for all of our guests. Signature on the **Contract for Services** indicates that the owner has read and agrees to the Policies and Rules contained herein.

BEHAVIOR EVALUATION

Prior to the first day of daycare, all dogs must complete and pass a behavior evaluation. We then ask that the dog be left with us for approximately 3 additional hours. We will give you our honest and professional opinion of your dog's experience, and if s/he demonstrated signs of stress, aggression, or other potentially problematic behaviors. We will inform you if Waggin' Tails Doggie Day Care is a good fit for your dog. If we don't see your dog for 6 months or more, a re-evaluation may be required. There is no charge for this service.

LEASHES

Your dog should be on leash both to and from Waggin' Tails Doggie Day Care's facility. Dogs get excited, seek attention, and can have abrupt reactions as they arrive and depart. Our priority is the safety of our clients, both dog and human and as such, we ask that you be aware of the surroundings and control your dog accordingly. We discourage the use of retractable leashes (Flexi leashes) as they can be extremely unsafe to both dogs and people, and do not offer adequate, safe control of the dog.

COLLARS

Collars are required for all dogs while at play. No prong or choke collars are allowed in play, but may be used to walk dogs to and from our facility.

FLEA, TICK, & HEARTWORM PREVENTATIVES

All dogs attending Waggin' Tails Doggie Day Care are required to be on preventatives that protect against fleas, ticks, and heartworms. Waggin' Tails Doggie Day Care is not responsible for any potential environmental parasites dogs may contract while at day care.

GIARDIA

Dogs that are known poop or dirt eaters have a greater likelihood of contracting giardia, and may be required to get more frequent fecal exams as Waggin' Tails Doggie Day Care deems necessary.

HOLIDAYS

Major Holidays are New Year's Day, MLK Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving and Christmas. Waggin' Tails Doggie Day Care is closed on these holidays. Our holiday schedule is always posted.

BIRTHDAYS & OTHER CELEBRATIONS

We frequently celebrate dog birthdays and other special occasions because dogs love to party too!! If you would like to celebrate something, we are happy to help facilitate it. Many owners enjoy bringing in goodies, toys, or something special to celebrate.

FEEDING

If you would like your dog to eat while with us, please bring his/her snack/food in a re-sealable bag or container with his/her name on it. Dogs are individually fed in a private area, followed by a 30 minute rest/quiet period. There is no charge for this service.

MEDICATIONS

We are happy to administer medication to your dog. All medication should be clearly marked with your dog's name, the name of the medication, and dosage instructions. There is no charge for this service.

FAILURE TO PICK UP

If neither the dog's owner nor his/her designated emergency contacts cannot be contacted and a dog is not picked up within 7 days of the scheduled pick-up date, the dog will be considered abandoned.